



# PHASE 1 MAXIMUM PROTECTION PROTOCOL



**CLOSED**  
UNTIL FURTHER NOTICE

## CLOSED VENUES

- Buffets
- Fitness Center
- Poker
- Sunset Suite

## ENTERTAINMENT

**No entertainment scheduled**

## GUEST INTERACTIONS

### Centralize location of entry:

ACRM: Parking Structure; Valet; Poker

ACPS: Parking Structure; Encilia Corner

### Entry Screening

Guests may be required to remove face-coverings, such as masks or sunglasses, for facial recognition and/or proper identification

Temperature checks and/or infra-red cameras at each entrance

- 8 OLEA temperature sensing kiosks will be utilized between both properties
- Security will utilize temperature sensing guns as augmentation to the kiosks
- RM: A/C temp in garage hallway to casino will be reduced on extreme hot days to assist with accurate temperature checks



Any person displaying or complaining of a cough, fever, shortness of breath, chills, a new loss of taste or smell, repeated shaking with chills, muscle pain, headache, sore throat or other known symptoms of COVID-19 as outline by the CDC or a temperature over 100.4 degrees F will be discreetly offered a second screening

A Security Officer will utilize a temperature sensing gun to record the second temperature reading

- If the guest refuses the secondary reading, the guest will be denied entry to the property
- If the secondary reading confirms the guest has a temperature of 100.4 degrees F, the guest will be denied entry to the property



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## Social Distancing

Queuing areas will be clearly marked for the front desk, players club, cash cage, TRMs, ATMs, Retail, Java Caliente, Waters Café and Steakhouse

Restaurants and bars will utilize physical distancing by not seating patrons next to each other

## Face-Coverings

Guest are required to wear face-coverings; if they do not have one, a face-covering will be provided

Security team will issue masks

## Signage

Signs will be displayed at the entrance of building and outlets outlining the entrance requirements of temperature below 100.4 degrees F, physical distancing, face covering requirements and sanitizing responsibilities of the guests

## MicroShield360

An EPA registered and FDA approved coating system that prevents pathogens from living on any treated surface

The system drastically reduces cross-contamination while also preventing mold and odors from ever forming

## Hand Sanitizer Dispensers

Dispensers will be placed at all guest entrances and guest contact areas such as the casino floor, front desk, all restaurant entrances, cash cage, players club, kiosks and TRMs/ATMs



## Table Games

Every other chair removed

Sanitizer dispensers at each table

## Clean Team

We will display eight “clean carts” at ACRM and four at ACPS on the casino floor providing sanitization to guests and gaming equipment upon guest request

## Guest/Team Member Transactions

Guests may be required to remove face-coverings, such as masks or sunglasses, for facial recognition and/or proper identification

